Welcome to the Massachusetts General Hospital Referral Portal

Massachusetts General Hospital strives to provide your patients with the highest quality care and you with the highest level of service. The Mass General Referral Portal enhances that level of service with a 24/7 online dashboard to help you with the ongoing management of your patient referrals.

With the introduction of the Mass General Referral Portal, keeping track of your patient referrals to Mass General’s outpatient clinical services has never been easier. Through this secure Internet service, you will have access to all the information you need about your patient referrals in an intuitive, easy-to-read format. This site will help you keep up to date on the status of your referrals and will make the transition of patients back into your care as smooth as possible.

The Mass General Referral Portal is available to referring providers and their authorized office staff. To sign up, visit https://physician.ehgt.com/MassGeneralReferral and click “Sign up now!” or call the Mass General Referral Management Office at 855-477-4755 for assistance.
Mass General Referral Portal: Quick Tips

LOG IN
Go to https://physician.ehgt.com/MassGeneralReferral and enter your username (email address) and password. If this is your first time using the site, you will need to use your assigned temporary password and then change it after logging in. This is strongly recommended for security purposes.

CREATE A NEW REFERRAL
1. Click on Refer New Patient
2. Search for a previously referred patient by name or enter information for a new patient you are referring
3. Complete referral questionnaire

ADD ADDITIONAL INFORMATION
After completing the required fields, add additional information to the referral, such as related procedures and appointments. or upload documents. When all referral information is complete, click Submit to send the referral.

TRACK YOUR REFERRALS
View the current status of all your referrals on the home page. To see details on a particular referral, simply click on the patient name.

If you need help or have any questions, please contact the Mass General Referral Management Office at 855-477-4755 or MassGeneralReferral@partners.org and we would be happy to assist you.