Neuromuscular Diagnostic Center/Department of Neurology

Massachusetts General Hospital
Charles River Plaza
165 Cambridge Street
Suite 820
Boston, MA 02114

Phone: 617-726-3642
Fax: 617-726-2019

Public Transportation Access: Yes
Disabled Access: Yes

EMG and AFT Testing Lab

Massachusetts General Hospital
EMG Lab/Department of Neurology
165 Cambridge Street
Charles River Plaza
Suite 820
Boston, MA 02114

Phone: 617-726-3644
Fax: 617-726-2958

Patient Frequently Asked Questions:

Q: What is your office contact information?
A: Neuromuscular Diagnostic Center
Phone: 617-726-3642
Fax: 617-726-2019

EMG and AFT Testing Lab
Phone: 617-726-3644
Fax: 617-726-2958

Q: Where is the clinic location?
A: Our clinic is located in the Charles River Plaza, in between the Whole Foods and the Bank of America. The address is 165 Cambridge Street Suite 820 in Boston, MA 02114.

Q: What is your mailing address?
A: Attn: Neuromuscular Diagnostic Center and EMG Lab
Charles River Plaza
165 Cambridge Street
Suite 820
Boston, MA 02114
Q: What is required in order to schedule a new patient appointment?
A: To schedule a new patient appointment for a consult we need your most recent visit notes from your referring provider explaining why you need to be seen. We will also need your most recent EMG report, MRI reports, and any blood work that was done. We do not take patient self-referrals.

To schedule an EMG, we will need your referring provider to fill out an EMG requisition form. If they are in the partner’s network they can put the referral into CRMS. If they are from an outside facility, they can call 617-726-3644 and have a requisition form sent to them.

Q: How can I obtain a copy of my medical records from the Neuromuscular Diagnostic Center and EMG Lab?
A: You will need to complete the MGH Release of Information form and either fax or mail it back to our office. The release form can be found here. [http://www.massgeneral.org/notices/medicalrecords.aspx](http://www.massgeneral.org/notices/medicalrecords.aspx)

Q: Where do I have my PCP fax my insurance referral to?
A: Referral Office Fax: 781-960-1266

Q: How do I know if my insurance will cover my visit?
A: Please call your insurance company to verify that your appointment or test will be covered. You can also contact our Financial Access Unit at 617-726-6828.

Q: How do I update my demographic information?
A: Please contact out Registration and Referrals Center at 866-211-6588.

Q: How long will it take for me to receive my test results and how will they be communicated to me?
A: For EMG and AFT results, it will take 3-5 days for the report to be finalized. You must report back to your referring physician to get the results. The results will be faxed to your referring provider’s office.