



MGH physicians perform at Partners Night at the Pops

IN WHAT'S BECOME a summertime tradition, Partners physicians showed off their musical talents at the 13th annual "Partners Night at the Pops: A Celebration in Honor of Our Physicians" at Symphony Hall. With the ongoing support of John Hancock Financial, the event took the audience on a trip down memory lane as conductor Keith Lockhart led the Boston Pops Orchestra through musical selections associated with Arthur Fiedler and John Williams, as well as his own repertoire. Singer Maureen McGovern entertained more than a thousand Partners physicians and their guests.

The highlight of the evening occurred when the Partners physicians performed on stage with the orchestra. Recruited for their singing talent, a total of 15 physicians took part in "A Cinematic Sing-Along" – seven physicians were lead singers and eight were members of the chorus.

Lead singers from the MGH were Ebele Okpokwasili-Johnson, MD, MPH, of Child and Adolescent Psychiatry, who led "Over the Rainbow" from "The Wizard of Oz," and Ariana Vora, MD, of Physical Medicine and

Rehabilitation, who led "The Way We Were" from the movie of the same name. Singing in the chorus from the MGH were F. Richard Bringham, MD, senior vice president for Research, and Bruce Walker, MD, director of the Ragon Institute of MGH, MIT and Harvard.

The audience sang along with the chorus as images from the films were displayed on a screen above the stage. With some creative editing, the scenes were altered to display the faces of the physicians in place of those of the actual actors and actresses.

The singing MGH physicians all fondly remarked that the event was a wonderful experience. Walker said, "It was so exciting, a fantasy come true! The entire time we were up there singing I kept saying to myself, 'I can't believe this is happening!'" Bringham echoed the sentiment by describing performing on stage with Keith Lockhart and the Boston Pops as a "thrill of a lifetime." Vora described it as "unforgettable" and Okpokwasili-Johnson said that singing with her fellow doctors was "a fun and inspirational event." ■



PIONEER IN ARTHROSCOPY: From left, Gill, Patel, Arthur Boland, MD, of MGH Orthopaedics, and Rubash

MGH honors pioneer in arthroscopic surgery

DINESH G. PATEL, MD, chief of MGH Arthroscopic Surgery, is widely recognized as a world pioneer in the field of arthroscopic surgery – a minimally invasive procedure that uses an endoscope and specially designed surgical instruments to examine and treat damage to a joint. On June 14, the MGH Department of Orthopaedic Surgery's Shoulder and Sports Medicine Service hosted a special event at the MGH Sports Medicine Center commemorating the history of arthroscopy and the unveiling of *(Continued on page 2)*

BOSTONMED

A Real Life Medical Drama
from America's Top Hospitals



**Thursdays
at 10 pm EST on
Channel 5.**

[www.massgeneral.org/
bostonmed](http://www.massgeneral.org/bostonmed)

ACD project renamed “e-chart”

THE ACUTE CARE DOCUMENTATION (ACD) application, an electronic system for assessments, notes and flow sheet data, now has a new name: “e-chart.” The name was selected from among more than 220 entries in the “Name that App” contest held this past February. Several contestants submitted the winning name, and Linda Lyster, a



E-CHART: Lyster, left, and Sally Millar, RN, director of Patient Advocacy and Patient Care Services Informatics

staff assistant for the Yvonne L. Munn Center for Nursing Research at MGH, was selected as the winner by random drawing. The prize was a football signed by Patriots player Logan Mankins.

“Working in the Munn Center, I am familiar with the importance of electronic

documentation for nurses, as well as for all health care providers,” says Lyster. “I look forward to the successful completion of the project.”

The overall project will continue to be known as ACD, but promotional materials will display the new “e-chart” name. The application can be accessed by clinicians via the new “e-chart” button in the Clinical Application Suite.

For more information, contact Michele Cullen, RN, MGH ACD Information Systems project manager, at mcullen1@partners.org.

Mass General Imaging Chelmsford hosts open house

MORE THAN 60 GUESTS – including Mass General Imaging leadership, staff, referring physicians and members of the local community – gathered at the new offices of Mass General Imaging Chelmsford during an evening open house June 17. The satellite location for imaging services officially opened Oct. 1 after the building was extensively remodeled. Guests at the event were greeted by staff and received a tour of the facility, which includes state-of-the-art imaging equipment for digital screening mammograms, ultrasound and X-ray services.

Following a brief presentation of each clinical area, radiologic technologists from each area answered guests’ questions. Attendees then enjoyed refreshments including a “Mass General Blue Velvet Cake” and a blue-themed candy buffet. Flower sculptures were provided by local artists, and each guest received a Mass General Imaging tote bag.

Mass General Imaging Chelmsford is located at 43 Village Square. For more information, call 978-256-3553 or access www.massgeneralimaging.org. ■



IMAGING OPEN HOUSE: From left, Tyler Martin, BS, RT, (R)(CT); Julie Henry, AS, RT, (R)(M); Peter Mueller, MD; Giles Boland, MD; Betty Rafferty, MD; James Thrall, MD; Karen Lemaire; and Essmaeel Abdel-Dayem, MD, all of MGH Imaging

— MGH honors pioneer in arthroscopic surgery

(Continued from page 1)

the Dinesh G. Patel, MD, Arthroscopy Learning Laboratory. More than 200 guests packed the center to honor Patel.

Harry E. Rubash, MD, chief of Orthopaedic Surgery, welcomed attendees, including Patel’s wife, three children and eight grandchildren. Rubash described how Patel had completed significant parts of his training at the MGH, including serving as chief resident and as a clinical and research fellow in Orthopaedic Surgery. He also explained Patel’s long history of contributions to the MGH and arthroscopic surgery, saying, “Dr. Patel is a fine example of the ingenuity of MGH surgeons and researchers. His pioneering work in the field of arthroscopic surgery was instrumental in making the MGH a world-renowned center of excellence in this area. He is a tremendous asset to our department and a friend, colleague and mentor to many.”

Thomas J. Gill Jr., MD, chief of the Sports Medicine Service, then presented an overview of the history of the discipline, referring to Patel as “one of the founding fathers of arthroscopic surgery of the knee.” As a former trainee of Patel’s, Gill explained that Patel has made enormous contributions by helping to devise new arthroscopic instruments that are still used today.

“As a resident, I was amazed watching Dinesh perform surgeries effortlessly, much like a musician,” he said. “Before you knew it, he was done. He is never fazed during surgery.”

Patel then took to the podium and expressed his gratitude to the MGH and all of the guests for supporting him throughout his career. “The success of MGH Arthroscopic Surgery has been a combined effort by every one,” he said. “This is not about me. It’s about the public, private, government and medical community collaboration.” He also spoke of his love for teaching and mentoring the new generation of arthroscopic surgeons. “I strongly believe in the future. It’s important to train our trainees and continue to work to make things safer. Quality of care and safety for healing the hurt is what the MGH believes and what Orthopaedics and the Sports Medicine Service believe. I am quite fortunate to have spent much of my career at the MGH, teaching students about quality of care and reducing health care costs. I am overwhelmed by this recognition today, and I thank Harry, Tom Gill Jr. and Tom Gill Sr., Bertram Zarins, Barbara Dunderdale, Walter Guralnick and many others for their support.”

At the culmination of the event, a ribbon was cut at the entrance of the Dinesh G. Patel, MD, Arthroscopy Learning Laboratory. The lab offers residents, fellows, medical students and other trainees the opportunity for computerized simulation training with models of the knee, shoulder, elbow and ankle.

For more information about the Department of Orthopaedic Surgery, access www.massgeneral.org/ortho. ■

MESAC promotes medication safety via medication manual

MEDICATION SAFETY is one of the highest priorities at the MGH. To effectively promote and enhance medication education, safety and distribution, the Medication Education Safety and Approval Committee (MESAC) was launched in 2004 under the auspices of the Medical Policy Committee. A multidisciplinary group comprising representatives from across the hospital, including Pharmacy, Nursing, Compliance and the Center for Quality and Safety, MESAC recently completed a milestone project, the transition of the medication manual – which includes all medication-related policies, guidelines and procedures at the MGH – to TROVE, the online repository of MGH policies and procedures.

“We are thrilled to have reached the July 1 launch of the transition to TROVE,” says Margaret Clapp, RPh, chief pharmacy officer. “The move provides users with a single, easily available, up-to-date, consistent source for all medication-related policies, procedures and guidelines. The transition also will greatly support medication practices, the medication management process and will help the

hospital meet certain regulatory medication requirements.”

Of the two-year project, Susan Tully, RN, MESAC Executive Committee member and



MEDICATION MANUAL EXPERTS: From left, Kelly Barnes, RPh, compliance pharmacist; Alioto; Empoliti; Romeena Lee, project coordinator; and Tully

nursing director of Ellison 4, adds: “The initial challenge was to identify existing medication-related documents throughout the hospital. Each document was then reviewed and updated to ensure it reflected current best practices and regulatory requirements consistent with policies, procedures and guidelines at the MGH. MESAC then reviewed and approved these documents. The final step in the process

took place July 1 when all of these documents were moved to TROVE.”

The Medication Manual can be accessed in TROVE under Policy and Procedure Manuals and consists of the following folder sections:

- General Policies and Procedures
- Medication-Specific Policies and Procedures – previously located in the Nursing Procedure Manual

Medication Guidelines, previously located in the MGH IV Medication Reference and Nursing Procedure Manual, is divided into the following four groups:

- Adult Critical Care
- Adult General Care
- Pediatric Critical Care
- Pediatric General Care

For more information on how to submit a medication-related document for the Medication Manual in TROVE, contact Dena Alioto, RPh, pharmacy compliance director, at dalioto@partners.org; Tully at stully@partners.org; or Joanne Empoliti, MSN, RN, APRN, BC, clinical nurse specialist, at jempoliti@partners.org. For more information about MESAC, contact Christopher Coley, MD, chair of MESAC, at ccoley@partners.org. ■

IN MEMORIAM

Janice H. “Jay” Ciano

JANICE H. “JAY” CIANO, an administrative assistant in the Department of Radiation Oncology, died June 13 in an automobile accident in Malden. She was 54.

Ciano was born in Chelsea, Mass., and lived in Malden for the past 30 years. She began her career at the MGH in 1991 as an office assistant in the Department of Gynecology. She then transferred to the MGH Cancer Center in 1998 as a patient service coordinator and in 2007 began work in the Department of Radiation Oncology as a staff assistant.

Andrea B. Paciello, executive director of Radiation Oncology, describes Ciano as a well-liked and friendly colleague. “The Department of Radiation Oncology was very saddened by the news of Jay’s passing. She was a vibrant, spirited and committed contributor and a friend to many of her administrative co-workers. Her presence is missed, and our thoughts continue to be with Jay’s husband, daughter and son.”

Not only was Ciano a beloved colleague to those in her immediate department, but she also made many friends traveling on the Partners shuttle. Many employees have expressed how much they appreciated Ciano’s friendly and welcoming company during their commutes.

“For a couple of years now I have had the pleasure of Jay’s company while riding the MGH shuttle bus,” says Sandy Brown of Patient Care Services. “I especially enjoyed her wonderful sense of humor. Listening to her talk, it was very obvious to me how much she loved her family, including her husband Vinny; her daughter Gina, a new nurse; her handsome son Michael; and her little dog Madison. Jay was definitely the best dressed woman on the shuttle bus. I always looked forward to seeing Jay, and we all feel such a loss because of her absence.”

A memorial service will be held in the MGH Chapel in the coming weeks. Details will be provided in a future issue of *MGH Hotline*.



WHAT'S HAPPENING**Summer raffles at the Blood Donor Center**

During the month of July, individuals who donate blood at the MGH Blood Donor Center will be entered to win one of two overnight packages to Cape Cod, a round of golf for two at Bayberry Hill Golf Course in West Yarmouth or 2010 "Black Dog" Martha's Vineyard T-shirts. For more information, contact Melissa MacPhee at 617-726-8171 or mmacphee@partners.org.

PIE online nomination period

The 2010 Partners in Excellence (PIE) Awards online nomination period is underway. To nominate an individual or team, visit <http://pulse.partners.org/PIE/InstructionsWEB.asp>. All online nominations submitted during the summer of 2010 will be reviewed when the selection committees meet in October. Paper nominations will be available in August. Only individuals employed by

Submit news tips
and story ideas
to MGH Hotline

EDITOR

Suzanne Kim
617-726-0275

ASSISTANT EDITOR

Emily Lemiska
617-724-2753

DESIGNER

Aldona Charlton
617-726-7539

FAX

617-726-7475

E-MAIL

Hotline@partners.org

MAIL

Public Affairs Office
50 Staniford Street, Suite 830
Boston, MA 02114

MGH Hotline
is published weekly
by the MGH Public Affairs Office.



Hotline is on recycled paper.
Please recycle Hotline
in any white paper box.

Partners institutions during the time of selection will be considered for an award. For more information on the PIE Awards program, visit http://pulse.partners.org/about/pie_about.htm.

Change in MGH Hotline schedule

Due to the July 4 holiday, MGH Hotline will not be published July 9. The regular schedule will resume July 16.

Partners conflict-of-interest policies

During the past six months, staff members from the Office for Interactions with Industry have met with more than 60 groups and helped 700 individuals throughout Partners to understand the new conflict-of-interest policies. Partners is taking a leading role in addressing conflicts and aims to have those who rely on Partners' decision-making – patients, the scientific community, students and the public – feel confident that the organization acts in their best interest. For Frequently Asked Questions and other tools to help navigate the new policies, visit <http://pulse.partners.org/OII/faq.html>. For help with specific questions, or to schedule a briefing for staff, contact the MGH Compliance Office at 617-726-1446 or e-mail PHSOII@partners.org.

MASSACHUSETTS
GENERAL HOSPITAL

Employees, staff and volunteers
are invited to the annual MGH

Summer Picnic

Wednesday, July 7
Bulfinch Patio Tents
11:30 am to 2 pm
10 to 11:30 pm

Picnic-style lunch • Carnival games
• MGH Fund Red Sox Raffle •
★ MGH Star Performer ★
Watch your colleagues compete for a chance
to be this year's singing star!

Grand opening of CNY Mail Services location

EACH YEAR, MGH MAIL SERVICES processes more than 12 million pieces of mail. To help meet the postal needs of the hospital, on June 21 Mail Services opened an expanded mail center at the Charlestown Navy Yard (CNY) Building 149, Room 1160.

"This additional space allows us to provide the same services to the CNY community as we offer at our main campus facility," says Jim Burns, CMDSM, EMCM, Linen and Mail Services supervisor. "We will be adding a postage machine in the next couple of weeks that will enable us to meter mail for all buildings associated with the Charlestown Navy Yard area, as well as departments located at the Schrafft's Building."

The new space is double the size of the original space and features state-of-the-art sorting equipment. Additionally, two Mail Services employees will now staff the location instead of one. Because of these improvements, employees at CNY will no longer have to remember a locker combination to pick up their department mail and can instead simply request it at the location's counter.

The center's hours of operation continue to be 8 am to 4:30 pm Monday through Friday. Employees are welcome to stop by and see the new center.

For more information about Mail Services, visit <http://intranet.massgeneral.org/mailservices>.

GRAND OPENING: From left, Jorge Villanueva, team lead for Mail Services; Bruno Viscomi, manager for Materials Management; and Burns at the new center

