ACLS Frequently Asked Questions

1. What is the difference between a two day class and one day re-certification class?

- The two day class is a comprehensive review of all material with lectures/videos and the second day is mostly the hands experience part of the class.
- The re-cert class is an intense quick review of material/video with hands on experience directly after the review. This class takes about 5 to 6 hours and completed in one day.

2. What are the criteria needed for taking a re-cert class?

- Your certification card needs to be within a year after expiring and you must provide a copy of expired card.

3. Do I need to do the pre-course exam before class?

- Yes this helps when taking the AHA ACLS exam and will be collected at the end of class.

To obtain the exam online......pre-course log on: www.heart.org/eccstudent and enter the code: acls15

4. Do I need to have CPR before the class?

- CPR is highly recommended but not required.

5. Does ACLS supersede BLS?

- No, BLS is a totally separate course. If you need BLS certification card you must take a BLS course.

6. What materials do I need to bring to class?

- It is very important to bring all the confirmation e-mail handouts and also the pre-course test. The pre-course test can be obtained online at: www.heart.org/eccstudent and enter code: acls15

7. How do I register?

- Fill out the registration form Advanced Cardiac Life Support - Massachusetts General Hospital, Boston, MA found on the ACLS webpage with the DATE YOU WANT TO TAKE THE CLASS and fax or mail in. Please include form of payment. We only accept money orders and checks. We do not accept cash or credit card.

8. How do I know I am confirmed for the class?

- You will receive a confirmation e-mail the week before the class which includes class required handouts.

9. How often do I need to review my ACLS? • Every 2 years.
10. *When do I receive my card?*
   - If you are registered and have paid in full then you will receive your card that end of class, otherwise your card is mailed to you.

11. *Is there a refund policy?*
   - There are NO REFUNDS and there is a $25 rescheduling fee.

12. *What if I lose my card?*
   - There is a $10 replacement fee for a new card.

13. *If I still have questions whom do I contact?*
   - Email Course Coordinator [ACLS@partners.org](mailto:ACLS@partners.org) or call 617-726-3905