

ACLS Frequently Asked Questions

1. *What is difference between two day class and one day re-certification class?*

- The two day class is a comprehensive review of all material with lectures/videos and the second day is mostly the hands experience part of the class.
- The re-cert class is intense quick review of material/video with hands on experience directly after the review. This class takes about 5 to 6 hours and completed in one day.

2. *What are the criteria needed for taking a re-cert class?*

- Your certification card needs to be within a year after expiring and you must provide a copy of expired card.

3. *Do I need to do the pre-course exam before class?*

- Yes this helps when taking the AHA ACLS exam and will be collected at the end of class.

To obtain the exam on line.....pre-course log on: www.heart.org/eccstudent and enter the code: **acsls15**

4. *Do I need to have CPR before the class?*

- CPR is highly recommended but not required.

5. *Does ACLS supersede BLS?*

- No, BLS is a totally separate course. If you need BLS certification card you must take a BLS course.

6. *What materials do I need to bring to class?*

- It is very important to bring all the confirmation e-mail handouts and also the pre- course test. The pre-course test can be obtained online at: www.heart.org/eccstudent and enter code: acsls15

7. *How do I register?*

- Fill out the registration form [Advanced Cardiac Life Support - Massachusetts General Hospital, Boston, MA](#) found on the ACLS webpage with the **DATE YOU WANT TO TAKE THE CLASS** and fax or mail in. Please include form of payment. We only accept money orders and checks. We do not accept cash or credit card.

8. *How do I know I am confirmed for the class?*

- You will receive a confirmation e-mail the week before the class which includes class required handouts.

9. *How often do I need to review my ACLS?* • Every 2 years.

10. *When do I receive my card?*

- **If you are registered and have paid in full then you will receive your card that end of class, otherwise your card is mailed to you.**

11. *Is there a refund policy?*

- **There are NO REFUNDS and there is a \$25 rescheduling fee.**

12. *What if I lose my card?*

- **There is a \$10 replacement fee for a new card.**

13. *If I still have questions whom do I contact?*

- **Email Course Coordinator ACLS@partners.org or call 617-726-3905**