Triaging RIC patients to the 1) ED or 2) Ambulance Bay (formerly Surge clinic)

Criteria for COVID testing has now expanded to include symptomatic RIC patients who are at high risk. Please check the following link for details prior to every shift, as the criteria will likely continue to change.

https://pulse.partners.org/hub/departments/emergency_preparedness/coronavirus/covid19_testing_criteria

- For patients who meet criteria, they can go directly from our clinic to the 1) ED or 2) Ambulance Bay for COVID-19 testing without scheduling an appointment
  a. If clinically stable and no other work-up required (e.g. troponins), please fill out the form shown on the bottom left with the criteria they meet
  b. If clinically unstable and/or requires further work up, please use the form shown on the bottom right
- The actual forms will be found near the front desk or RN station
- Please ask an RN to accompany patients to either location with their forms
- The forms are used by the ER front desk to 1) triage patients to the proper location, and 2) allow patients to check into the Ambulance Bay without an appointment

**MWI RIC TO Emergency Room Ambulance Bay Clinic: Lunder 1**

- As you exit Medical Walk-in RI, take left.
- At the end of the hall, take another left, which will bring you to the main entrance of MGH.
- Go straight across the lobby into the Lunder Building, where you will immediately see the Emergency Room on your left.
- As you enter the Emergency Room, you will see several different colored lines on the floor.
- Follow the **black line** to check in/information desk
  - Give the greeter at the desk this form and tell them that you were sent by the Respiratory Illness Clinic and should report to the Ambulance Bay (formerly Surge) Clinic.
  - Tell the Clinic that the patient qualifies for testing because of the following:
    - Option 1: Option 2: RIC high risk* patients not requiring admission
    - Option 3: Other

**MWI RIC TO EMERGENCY DEPARTMENT TRANSFER**

- As you exit Medical Walk-In RI, take left.
- At the end of the hall, take another left, which will bring you to the main entrance of MGH.
- Go straight across the lobby into the Lunder Building, where you will immediately see the Emergency Room on your left.
- Follow the **black line** to check in/information desk
  - Give the greeter at the desk this form and tell them that you were sent by the Respiratory Illness Clinic for evaluation in the Emergency Department