

WHAT THEY SAY

Are you asking me this because of coronavirus?

WHAT YOU CAN SAY

I can see why you may be worried about that. I am reaching out about this to provide the best care for you. The current situation with this pandemic is also prompting these conversations across our clinics.

With you bringing this up, does this mean you are giving up on me?

I can understand why you may be worried about that. I want to know what is important to you so that we can be prepared and take the best care of you. It does not mean we are giving up.

What does this conversation mean for the rest of my care?

I know that your medical care is important to you. This conversation doesn't change any of your current treatment.

Do you think I might get sicker?

It sounds like getting sicker is something you are worried about. This is something I do worry about for my patients. Would it be okay with you if we speak more about this now?

I realize I'm not doing well, but I also want to do everything.

I know this is frightening to think about. Can you tell me more?

I realize I'm not doing well medically even without this virus. I want to stay at home/where I am. What kind of help would I get?

It sounds like you have been giving this a lot of thought. I am hearing that you would rather not go to the hospital if you became very sick. I want you to know that if your goal is to stay at home, we will support you.

If I were to get coronavirus and wanted to stay home, am I putting my family at risk?

This is a really hard situation. Is there anyone that you are particularly worried about?

Is it even worth it for me to go to the hospital?

This is a really hard situation, and it may keep changing. Let's talk more about the pros and cons of the hospital for you.

Will there be enough ventilators?

It is frightening to think that there may not be enough. I wish we didn't have to consider this possibility. The hospital is thinking very carefully about how to spread out their resources in the best way possible.

What would it look like at the end, if I stayed home?

It takes a lot of courage to think about what things may be like at the end. We can give you medicine to keep you comfortable at home, and our team will work to support you and your family.