The MassGeneral Hospital for Children (MGH/C) Family Advisory Council (FAC) is dedicated to fostering partnerships of parents, children and professionals working together to ensure a climate of responsiveness to the needs of children and their families in all areas of care delivery within MGH/C.

Family Advisory Council
MassGeneral Hospital for Children
175 Cambridge Street, 5th Floor
Boston, MA 02114

For more information on membership, please visit our web site: massgeneral.org/children or email us at fac@partners.org.
**Our Goals**

- Work together with the MGH/C administration and staff to promote Family-Centered Care;
- Collaborate with MGH/C staff in improving the quality of care provided to children and their families in both inpatient and outpatient settings;
- Improve patient, family and staff satisfaction;
- Ensure an attractive environment that is responsive to the needs of children and their families;
- Act as an advisory resource to MGH/C leadership on issues of planning, evaluation of programs and services, policies and new facilities;
- Act as an advisory resource to MGH/C staff providing input for teaching materials produced by the hospital for families;
- Promote a positive relationship between MGH/C and the community and serve as a vital link to the community at large;
- Contribute to the educational process of new professionals as positive resources and teachers.

**MEMBERSHIP RESPONSIBILITIES:**

- Prepare for and attend approximately 10 scheduled meetings per year
- Participate in formulation and evaluation of Family Advisory Council yearly goals and objectives
- Identify areas that need enhancement or improvement and generate constructive ideas and solutions
- Be an active participant in Council activities
- Solicit and recognize family needs and concerns
- Maintain patient confidentiality according to HIPPA regulations at all times
- Consider serving on other MGH/C committees when requested
- Maintain an ability to consider a variety of health care issues and family perspectives

**MEMBERSHIP:**

- Membership is by application to the membership committee
- Membership consists of individuals whose child(ren) have received care at MGH/C or are patients sixteen (16) years or older who have received care at MGH/C
- Parent council members will serve on the Council as a Co-Chair and Chair Elect
- MGH/C Administrative Director will serve on the Council as the hospital Co-Chair
- MGH/C’s Associate Chief and Associate Chief Nurse will be ex-officio members
- MGH/C staff member will act as the hospital liaison to the Council
- Each year the Council will seek to appoint family members to serve a multi-year term
- Members can re-apply for appointment
- Council members will elect a Council Co-Chair and a Chair Elect for a three-year term
- Any Council member that misses four consecutive meetings will be considered an inactive member

**How to Join**

- Work together with the MGH/C administration and staff to promote Family-Centered Care;