



# TeleNewborn Medicine Program



The TeleNewborn Medicine Program provides consultative support to physicians and pediatric providers in all aspects of newborn medical care through virtual, on-demand access to Mass General neonatologists. Your physicians receive immediate medical consultations to assist in stabilizing the neonate, evaluating the appropriate level of care and supporting the preparation for transport if needed. This program can also be augmented with provisional clinical leadership services to support your clinical program, practice and quality improvement goals related to newborn care.

## HOW THE PROGRAM WORKS

### STEP 1 Call for Consult



You call a 24-hour, staffed line that will connect you to the Mass General NICU attending on call.

### STEP 2 Telehealth Consultation



The Mass General attending will provide clinical support via video conference.

### STEP 3 Determine Disposition



With the support of the Mass General attending, a determination will be made regarding the transport or retention of the patient.

### STEP 4 Documented Interaction



You will receive an electronic note documenting the clinical recommendation resulting from the consult.

## BENEFITS OF PARTICIPATION



**Immediate consultative support** for physicians in all aspects of neonatal care



The ability to **retain neonatal patients** who may appropriately remain in a community setting for continued care



**Improved communication and safer transportation** for neonatal patients requiring transfer



**Access to specialized clinical leadership support** in achieving practice and quality goals and departmental optimization

**For more information on the TeleNewborn Medicine Program contact:**

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