



MASSACHUSETTS  
GENERAL HOSPITAL

SOCIAL SERVICE

## Free Medical Air Transportation

### Information and Referral:

#### Patient Travel Referral

Patient Travel Referral, a program of Mercy Medical Angels, provides referrals to help available from the national charitable medical transportation network.

**Referral Request:** [www.patienttravel.org](http://www.patienttravel.org)

**Note: all referrals are processed through the website.**

(Mercy Medical Angels Patient Line: 888-675-1405)

### Before calling any of these programs be prepared to discuss:

- Dates of medical appointments
- Financial need
- Medical necessity
- Accessibility needs
- Information about a guest traveling with you
- Ask about restrictions, changes in flights due to weather, and references

### Important Notes

- **All programs listed require patients to be medically stable, able to walk to board the plane, and able to sit up with a seatbelt on for the duration of the flight**
- You or your family are responsible for transportation to and from the airports
- These listings are provided as a convenience for our patients and their families. **Massachusetts General Hospital does not endorse any non-Mass General affiliated agencies or programs**

Program	Description	Eligibility	Who Can Accompany
<p><b>Air Charity Network</b>            Call to request a flight:            877-621-7177  <a href="http://www.aircharitynetwork.org">www.aircharitynetwork.org</a></p>	<p>Private volunteer pilots provide free air transportation to US hospitals for medical treatment.</p>	<ul style="list-style-type: none"> <li>• Able to fly in an un-pressurized plane</li> <li>• Financial need and unable to afford other means of commercial transport</li> <li>• No age requirement</li> </ul>	<p>One companion is allowed to travel with a child. In extreme circumstances two companions can accompany</p>
<p><b>Angel Wings for Veterans</b>            888-662-6794  <a href="https://angelwingsforveterans.org/">https://angelwingsforveterans.org/</a></p>	<p>Provides free air transportation assistance to veterans or active duty military personnel or their family members for medical treatment.</p>	<ul style="list-style-type: none"> <li>• Open to any veteran or active duty military person and their families</li> <li>• Commercial-airline tickets</li> <li>• Need 21 day notice prior to the appointment; more notice is required for holiday travel</li> </ul>	<p>Specific to situation, call for more information</p>
<p><b>Angel Flight NE</b>            Call to request flight:            800-549-9980 or 978-794-6868  <a href="http://www.angelflightne.org">http://www.angelflightne.org</a></p>	<p>Volunteer pilots provide free air transportation to patients and families with financial need who otherwise would not receive treatment or diagnosis, or who may live in rural areas without access to commercial airlines.</p>	<ul style="list-style-type: none"> <li>• Financial need</li> <li>• Must be able to fly in an un-pressurized plane</li> <li>• Will provide flights as needed – no limit to children and adults</li> <li>• Emergency flights are reserved for persons who need to visit critically ill or injured family members for patients needing organ transplants, or for organ donations</li> </ul>	<p>One companion is allowed to travel with the patient. If space permits, two people are able to accompany</p>
<p><b>Corporate Angel Network</b>            To request flight call:            914-328-1313  <a href="http://www.corpangelnetwork.org">www.corpangelnetwork.org</a></p>	<p>Arranges free air transportation to treatment centers, using the empty seats on corporate jets.</p>	<ul style="list-style-type: none"> <li>• Cancer patients, bone marrow donors/recipients, stem cell donors/recipients who can walk up the steps of corporate aircraft without assistance</li> <li>• <b>No financial need requirement</b></li> <li>• Traveler does not require oxygen, IV medication, or medical assistance while onboard the plane</li> <li>• May travel as often as necessary</li> </ul>	<p>Caregivers may be able to accompany if space allows</p> <ul style="list-style-type: none"> <li>• Under 21 - two caregivers allowed</li> <li>• Over 21 - one caregiver allowed</li> </ul>

Program	Description	Eligibility	Who Can Accompany
<p><b>Miracle Flights for Kids</b>            To request a flight:            800-359-1711  <a href="http://www.miracleflights.org">www.miracleflights.org</a></p>	<p>Providing free air transportation for very sick children and adults with financial need to hospitals across America for medical care and second opinions.</p>	<ul style="list-style-type: none"> <li>• Require a doctor’s statement confirming the diagnosis and need for travel</li> <li>• Financial need</li> <li>• Open to adults</li> </ul>	<p>Both parents can accompany children            One support person can accompany those 18 years of age and older, if a medical necessity</p>
<p><b>Patient AirLift Services</b>            To request a flight:            631-694-7257  <a href="http://www.palservices.org">www.palservices.org</a></p>	<p>Arrange free air transportation in the Northeast United States to individuals requiring medical care who have limited financial resources or are receiving diagnosis, treatment or follow-up for various types of acute or chronic illnesses or conditions.</p>	<ul style="list-style-type: none"> <li>• Financial need</li> <li>• Require a doctor’s statement of medical stability</li> <li>• Prefer at least one weeks’ notice</li> <li>• Prefer that patients are able to fly in un-pressurized plane, however can accommodate if unable to</li> </ul>	<p>One support person can accompany if space allows            If space allows, both parents may accompany if a child under 18</p>
<p><b>Wings – Flight of Hope</b>            To request a flight:            866-619-4647  <a href="http://www.wingsflight.org/">http://www.wingsflight.org/</a></p>	<p>Provides free air transportation for medical and humanitarian purposes.</p>	<ul style="list-style-type: none"> <li>• Financial Need</li> <li>• Require a doctor’s statement confirming the diagnosis and need for travel</li> <li>• Prefer at least one week notice unless of course, it is for a transplant mission or an emergency</li> </ul>	<p>One support person can accompany if space allows            Both parents may accompany a child</p>

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For list corrections or updates, please call 617-724-0295

For possible additional options contact **Patient Travel Referral (see p. 1)**