The safety of our patients, visitors and staff is a top priority and we have added several measures to minimize the risk of COVID-19.

**Respiratory Symptoms**

Please call 617-643-9231 if you develop any of the following symptoms within 72 hours of your procedure:

- Fever or feeling feverish
- New cough (not related to a chronic condition)
- Sore throat
- New runny nose / nasal congestion (not related to allergies)
- Shortness of breath
- Muscle aches
- New loss of smell or taste

**When You Arrive**

- Please stay in your vehicle or outside the hospital.
- Notify the Endoscopy Unit that you have arrived by calling:
  - Blake 4 Endoscopy: 617-726-8084
  - Charles River Plaza (CRP) 9: 617-726-0899

When you call, the Endoscopy Unit will ask some routine screening questions over the telephone. The Endoscopy Unit will then call you when they are ready for your procedure. **Please do not arrive in the endoscopy unit until you have been called.** After you arrive in the Endoscopy Unit, you will have only a short wait before being brought into the procedural area.

**Additional Information**

VISITOR / ESCORT – In order to comply Massachusetts state regulations we must limit the number of people in the waiting room to ensure social distancing. If you desire, one escort may accompany you to the Endoscopy Unit but the person will not be permitted to stay.

If you have special circumstances you feel require an escort to stay in the waiting room, please call your endoscopist at least 48 hours before your procedure to make special arrangements.

All patients, visitors and staff are required to wear a surgical mask while in the building. You will be given a mask when you enter the building.

When you are ready for discharge, your escort will be contacted and you will be brought to the entrance of the building by one of our staff.

COVID TEST RESULTS - We will contact you only in the event your COVID test is abnormal. You can obtain the results of your COVID test by visiting your patient gateway account. If you have any questions about your result, please call your endoscopy doctor.