

## Epilepsy Treatment Center Frequently Asked Questions

Q: What is your office contact information? A: Phone: 617-726-3311 Fax: 617-726-9250

**Q:** Where is the clinic location? **A:** Wang Building, Floor 8, Suite 835

Q: What is your mailing address? A: Attn: Epilepsy Unit Wang 735 55 Fruit Street Boston, MA 02114

Q: What is required in order to schedule a new patient appointment?
A: 2-3 most recent offices notes from local Neurologist
Most recent Brain MRI report (you will need to hand carry CD to appointment)
Most recent EEG report (you will need to hand carry CD to appointment)

**Q:** How can I obtain a copy of my medical records from the Epilepsy Unit? **A:** You will need to complete the MGH Release of Information form and either fax or mail it back to our office. The release form can be found here.

- **Q**: What is my doctor's NPI number for an insurance referral?
- A: Dr. Andrew Cole: 1043201502
- Dr. Daniel Hoch: 1396727327
- Dr. Sydney Cash: 1265415616
- Dr. Jay Pathmanathan: 1164545299
- Dr. Michael Brandon Westover: 1184653487
- Dr. Lidia Veras Rocha de Moura: 1952664443
- Dr. Deirdre O'Rourke: 1194092858
- Dr. Arash Hadipour-Niktarash: 1265669253
- Dr. Ammar Kheder: 1770925976
- Dr. Nigel Pedersen: 1801023742
- Dr. Aaron Struck: 1922238336
- Dr. Gina Deck: 1255642286
- Dr. Alice Lam: 1184949224
- Dr. Rodrigo Garcia Zepeda: 1982923785
- Tara Jennings, NP: 1508046723

**Q:** Where do I have my PCP fax my insurance referral to? **A:** Referrals Office fax: 781-960-1265

Q: How do I know if my insurance will cover my visit?

A: Please call your insurance company to verify that your appointment or test will be covered. You can also contact our Financial Access Unit at 617-726-6828.

**Q:** How do I update my demographic and insurance information? **A:** Please contact our Registration and Referrals Center at 866-211-6588

**Q**: How long will it take for me to receive my test results and how will they be communicated to me? **A**: For lab work, radiology results, and EEG results please contact the office at least 48 hours after the test and we can let you know if the results are finalized. If they are, we will ask your provider to contact you to discuss the results with you.