



The MassGeneral Hospital *for* Children (MGH/C) **Family Advisory Council (FAC)** is dedicated to fostering partnerships of parents, children and professionals working together to ensure a climate of responsiveness to the needs of children and their families in all areas of care delivery within MGH/C.



MassGeneral Hospital
for Children™

Family Advisory Council
MassGeneral Hospital *for* Children

175 Cambridge Street, 5th Floor
Boston, MA 02114

**For more information on membership,
please visit our web site:
massgeneral.org/children
or email us at fac@partners.org.**

Family Advisory Council



MassGeneral Hospital
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Our Goals

- Work together with the MGHfC administration and staff to promote Family-Centered Care;
- Collaborate with MGHfC staff in improving the quality of care provided to children and their families in both inpatient and outpatient settings;
- Improve patient, family and staff satisfaction;
- Ensure an attractive environment that is responsive to the needs of children and their families;
- Act as an advisory resource to MGHfC leadership on issues of planning, evaluation of programs and services, policies and new facilities;
- Act as an advisory resource to MGHfC staff providing input for teaching materials produced by the hospital for families;
- Promote a positive relationship between MGHfC and the community and serve as a vital link to the community at large;
- Contribute to the educational process of new professionals as positive resources and teachers.



How to Join

MEMBERSHIP:

- Membership is by application to the membership committee
- Membership consists of individuals whose child(ren) have received care at MGHfC or are patients sixteen (16) years or older who have received care at MGHfC
- Parent council members will serve on the Council as a Co-Chair and Chair Elect
- MGHfC Administrative Director will serve on the Council as the hospital Co-Chair
- MGHfC's Associate Chief and Associate Chief Nurse will be ex-officio members
- MGHfC staff member will act as the hospital liaison to the Council
- Each year the Council will seek to appoint family members to serve a multi-year term
- Members can re-apply for appointment
- Council members will elect a Council Co-Chair and a Chair Elect for a three-year term
- Any Council member that misses four consecutive meetings will be considered an inactive member

MEMBERSHIP RESPONSIBILITIES:

- Prepare for and attend approximately 10 scheduled meetings per year
- Participate in formulation and evaluation of Family Advisory Council yearly goals and objectives
- Identify areas that need enhancement or improvement and generate constructive ideas and solutions
- Be an active participant in Council activities
- Solicit and recognize family needs and concerns
- Maintain patient confidentiality according to HIPPA regulations at all times
- Consider serving on other MGHfC committees when requested
- Maintain an ability to consider a variety of health care issues and family perspectives

