



TelePediatric Critical Care Program



The TelePediatric Critical Care Program provides consultative support to physicians and pediatric providers in all aspects of acute pediatric care through virtual, on-demand access to Mass General pediatric intensivists. Your physicians receive immediate medical consultations to assist in stabilizing the patient, evaluating the appropriate level of care and supporting the preparation for transport if needed. This program can also be augmented with provisional clinical leadership services to support your clinical program, practice and quality improvement goals related to acute pediatric care.

HOW THE PROGRAM WORKS

STEP 1 Call for Consult



You call a 24-hour, staffed line that will connect you to the Mass General PICU team member.

STEP 2 Telehealth Consultation



The Mass General attending will provide clinical support via video conference.

STEP 3 Determine Disposition



With the support of the Mass General attending, a determination will be made regarding transport or retention of the patient.

STEP 4 Documented Interaction



You will receive an electronic note documenting the clinical recommendation resulting from the consult.

BENEFITS OF PARTICIPATION



Immediate consultative support for physicians in all aspects of emergent and critical pediatric care



The ability to **retain pediatric patients** who are appropriate for care in a community setting



Improved communication and safer transportation for pediatric patients requiring transfer



Educational opportunities through transport case review for improving practices and protocol optimization

For more information on the TelePediatric Critical Care Medicine Program contact:

Center for TeleHealth at MGHTeleHealth@partners.org