

# Patient Care Staff Security Training



Workplace Violence and Conflict  
Behavioral Analysis  
Management of Aggressive Behavior  
Active Shooter

presented by ...  
Police, Security and Outside Services



## WHAT IS Patient Care Staff Security Training?

This is a hybrid course that incorporates aspects of Police, Security and Outside Services' major training programs. In order to set the stage, we provide an overview on workplace violence and conflict. This will segue into an analysis of behaviors taught in our Security Awareness and Vigilance for Everyone (SAVE) training that could potentially lead to violence or other types of criminal activity. Once we've identified these predictors, students will learn verbal and physical mitigation strategies, taken from Management of Aggressive Behavior (MOAB), to enhance their safety. Lastly, we will discuss weapons at MGH and responses to active shooter situations, one of the most extreme forms of violence we might encounter.

## WHEN IS Patient Care Staff Security Training?

Thursday, April 11, 2019	8:00 am – 12:00 pm	Ruth Sleeper Hall 210
Monday, June 3, 2019	7:00 pm – 11:00 pm	Ruth Sleeper Hall 210
Tuesday, August 20, 2019	4:00 pm – 8:00 pm	Ruth Sleeper Hall 210
Thursday, November 14, 2019	8:00 am – 12:00 pm	Ruth Sleeper Hall 210

## COST and REGISTRATION :

**This training is free to all employees**

**Please register in PeopleSoft by the Monday prior  
Use course code: MGH158**



Any questions can be directed to  
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**Matt Thomas** at [mdthomas@partners.org](mailto:mdthomas@partners.org)

**Presented by MGH Police, Security and Outside Services**  
**"LEADERS in SERVICE and PROTECTION"**