Welcome to the Center for Perioperative Care (CPC) located on Wang 3 at Massachusetts General Hospital. This brochure should answer many of the questions you have about the day of your surgery. Our goal is to make your experience as informed and comfortable as possible.
Arrival

• Please arrive at the CPC as instructed by your surgeon’s office.
• You will be asked to show a photo ID and sign electronic registration documents.

Prior to surgery

• Patients are requested to arrive 2-3 hours prior to the estimated time of surgery to allow time to prepare you for your surgical procedure. We make every effort to minimize delays but there may be some wait time.
• A nurse will escort you to a pre-surgical area and privately review your medical history and ask some additional questions.
• Your nurse will then invite your family to join you to wait until you go to the operating room.

Immediately before surgery

• You will then be taken to an area outside of the operating room where you will meet your anesthesia provider and surgical team. Your surgical team will discuss your operation in detail and will ask some duplicate questions to ensure your safety. You will remain in this area until your surgical team is ready.
Information for families

1. If you are staying overnight: your family should wait in the Gray Family Waiting Area located on Gray 1.
   • A trained volunteer is available from 8:00am to 9:00pm to give updates and answer any questions.

2. If you’re going home on the same day of your surgery: your family should wait in the CPC Waiting Area located on Wang 3.
   • A pager is used to communicate with your family members and friends during and after your surgery.
   • A surgical liaison is available from 6am -8:30pm in the CPC waiting to update your family and answer questions. Please let them know if you’re planning on leaving the waiting area.
   • There is an electronic Patient Status Board on the wall, which allows you to follow your family member through their surgical journey.
   • It may be helpful to fill prescriptions during this time.
Recovery

• Once your surgery is complete, you will be taken to the PACU (Post-Anesthesia Care Unit) for recovery unless your surgeon has discussed recovering in an Intensive Care Unit (ICU).
• Your surgeon will call or meet with your designated contact person to provide an update.

Following your recovery in the PACU

• If you are going home on the same day of your surgery: You will return to the CPC on Wang 3 where your family may join you for discharge instructions.
• If you are being discharged the following day: You may stay in the PACU overnight. We are unable to accommodate families overnight, but please ask for a list of nearby accommodation options from our staff.
• If you are staying in the hospital: You will be taken to your inpatient room where your family can visit you.

Visiting after surgery

• Patients are usually ready to have visitors approximately 2 hours after they arrive in the PACU.
The entire surgical team wishes you a speedy recovery and good health.
MGH has multiple cafes and cafeterias on the main campus that serve a variety of food and drinks.

**Coffee Central**  
Gray/Bigelow Building, 1st Floor, Main Corridor  
7 days a week, 24 hours a day

**Coffee South**  
Yawkey Center for Outpatient Care, 1st Floor, Lobby  
Monday-Friday, 6:30am-6pm

**Riverside Cafe**  
Yawkey Center for Outpatient Care, 1st Floor, Lobby  
Monday-Friday, 7:30am-3pm

**Tea Leaves and Coffee Beans**  
Wang Ambulatory Care Center, Basement Level  
Monday-Friday, 7am-3pm

**Eat Street Cafe (Main Cafeteria)**  
Ellison Building, Basement Level  
Monday-Friday, 6:30am-8pm;  
Weekends and Holidays, 7am-7pm

**Vending Machines**  
- Gray Building, 1st Floor (near Gray Surgical Family Waiting Area)  
- Gray Building, Basement Level (near elevators)

**PHARMACIES**

**CVS Charles Street**  
155 Charles Street  
(617) 523-1028  
Monday-Friday, 9am-8pm; Saturday, 10am-5pm

**CVS Charles River Plaza**  
191 Cambridge Street, Charles River Plaza  
(617) 367-0441  
Monday-Friday, 7am-9pm; Saturday, 9am-8pm

**Mass General Outpatient Pharmacy**  
Wang Ambulatory Care Center, 1st Floor  
(617) 724-2100  
Monday-Friday, 9am-5:30pm (must be in line by 5pm)  
Saturday, 9am-3pm

**WI-FI**

The hospital is equipped with Free Wi-Fi.  
Join the “PHSPIAGUEST” network in the Wi-Fi settings of your device

Massachusetts General Hospital  
55 Fruit Street  
Boston, MA